

QDEC24 Terms and Conditions

1. Registration and Ticket Purchase

- 1.1 By purchasing a ticket to the conference, you agree to abide by the terms and conditions outlined herein.
- 1.2 All ticket sales are final and transferable per the terms outlined in Substitutions
- 1.3 All ticketholders are enrolled as Ausdance QLD Affiliate Members upon the confirmation of their purchase. This membership, included in the ticket price is valid until after the event's duration. To opt-out or upgrade your membership, email membership@ausdanceqld.org.au within seven (7) days of purchase. Acceptance beyond this period indicates agreement with this term.

2. Cancellation and Refund Policy

- 2.1 All cancellations must be communicated in writing to the conference producer via email at producer@ausdanceqld.org.au. The cancellation request will be considered effective on the date it is received by the producer. Please include your full name, contact details, and order/reference number in the cancellation email for prompt processing.
- 2.2 100% Refund:
 - i. Cancellations made 46+ days before the conference start date are eligible for a 100% refund of the ticket price.
- 2.3 50% Refund:
 - ii. Cancellations made between 45 days and 30 days before the conference start date are eligible for a 50% refund of the ticket price.
- 2.4 0% Refund:
 - iii. No refunds will be issued for cancellations made within the last week (7 days) leading up to the conference start date.

3. Substitutions

- 3.1 If you are unable to attend the conference, you may transfer your ticket to another individual within the same organisation. Please notify us in writing via email at producer@ausdanceqld.org.au at least 7 days before the event with the substitute attendee's name and contact information.

4. Event Changes

- 4.1 The conference organisers reserve the right to make changes to the event schedule, speakers, or venue as necessary.

5. Force Majeure

5.1 The conference organisers will not be liable for any failure or delay in performance due to circumstances beyond their reasonable control, including but not limited to acts of God, war, terrorism, government regulations, natural disasters, or other emergencies. In the unlikely event of cancellation of the entire event, a full refund will be issued to all registered attendees.

6. Code of Conduct

6.1 Attendees are expected to conduct themselves in a professional and respectful manner throughout the conference. Any violation of this expectation may result in removal from the conference without a refund.

7. Photography and Recording

7.1 By attending the conference, you consent to being photographed, filmed, or recorded for promotional and archival purposes.

8. Contact Information

8.1 It is the responsibility of the ticket holder to provide accurate contact information, especially mobile numbers, during the registration process. The conference organisers will not be responsible for any communication issues arising from incorrect or outdated contact details.

8.2 Please note that while Ausdance QLD utilizes an external application for the customer experience (Swapcard), Ausdance QLD retains ownership of and control over the data provided during the registration process.

9. Acceptance of Terms

9.1 By purchasing a ticket, you acknowledge that you have read, understood, and agree to these terms and conditions. The organisers reserve the right to amend these terms at any time, and such amendments will be effective immediately upon posting on the conference website.

If you have any questions or concerns regarding these terms and conditions, please contact the conference organisers at producer@ausdanceqld.org.au.